



Sent on behalf of the Keswick Family Council Steering Committee

February 15, 2021

Attn: All Keswick Family Members and Residents.

This document is to inform residents, relatives, legal guardians, and friends of the Keswick Community that a Family Council has been established.

Formation of a Family Council is a crucial aspect of any nursing home facility. It is an organization run by and for families and friends of the nursing home residents. This council consists of 5 or more members who meet on a monthly basis to discuss a range of topics pertaining to situational needs, group interests, operational suggestions and the overall wellbeing of our loved ones. These meetings address the concerns of the council members, what we wish to accomplish and how we intend to meet our goals.

The council works collaboratively with the facility who will assign a Keswick representative or staff member to serve as liaison to aid in our endeavors. This ensures our concerns will be heard and that our intentions are solely to incorporate positive results. Meetings will have an agenda in order to be efficient and productive. We are seeking your involvement. Together as a group we will learn more from this community and how to enrich the lives of our loved ones.

There are many benefits of a Family Council which impact residents, family members and the nursing facility. The most important is creating a community whereby families get to know other families and their respective residents. This enables the group to offer shared experiences and provide extended support to one another.

Families become more knowledgeable of the long term care process and the regulatory agency role thereby relieving anxiety, tension and confusion family members frequently experience.

Families get to know the administration, staff and other residents. This open communication promotes dialogue for expressing concerns, understanding each person's role and respecting each as individuals.

We welcome your involvement and support to create the best environment for the people we love. If interested in joining or have any questions please reach out to: familycouncilatkeswick@gmail.com.

Sincerely Yours,

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Dotty Burt-Markowitz
Keswick Family Council Steering Committee